

## 2. QUALITY POLICY

- We will establish mutually profitable relationships with our customers and help them reach their long-term goals. We shall achieve this by having a clear understanding of their needs and expectations, and make sure our services and practical procedures meet or exceed these.
- We will uphold our obligations regarding quality, cost, and delivery time.
- We will strive to implement the best proactive measures at all levels of our organization and to apply reliable risk management to our services.
- We will dedicate ourselves to continuous improvement and innovation. Our basis for achieving this will be effective company procedures, clear and stated goals, the best practices and customer surveys.
- We commit to promote cooperation within our company and with our customers and sub-suppliers.
- Our management system is structured and blended keeping into consideration the context of the organization, interested party's needs, process risk and mitigation of internal and external issues.
- We commit to develop our employees' competence, creativity, and responsibilities through appropriate developmental programs. We shall show this with strong leadership, involvement, and commitment.
- We shall be in compliance with applicable requirements.

A handwritten signature in black ink, appearing to read "Roy Moberg".

Roy Moberg  
Chief Executive Officer  
12.05.2023